

STUDENT SATISFACTION QUESTIONNAIRE

Dear Student,

The questionnaire presented below has been prepared to measure your satisfaction about the activities and services of our university and to learn your opinion about our distance education system. Your answers to the questions will shed light on us within the scope of Quality Management System studies and enable us to see our shortcomings. For this reason, it is important to fill in the questionnaire carefully. Your answers will be evaluated anonymously, and your personal information will be kept confidential. Thank you for your contribution.

Personal information
Faculty/School

	SATISFACTION LEVEL			
	Satisfied	Neutral	Not satisfied	No idea
Courses and Schedule				
1. From the weekly course schedule				
2. The number of courses I must take in a semester				
3. From the distribution of courses to semester				
4. From the level of relevance of course contents to my field				
5. From my achievements in courses				
6. From the level of courses about preparing us for the profession				
7. From the diversity of elective courses within the department				

Lecturers	SATISFACTION LEVEL			
	Satisfied	Neutral	Not satisfied	No idea

8. From the attitudes of lecturers on students				
9. Accessibility of lecturers				
10. Teaching methods and techniques of lecturers (presentation, discussion, case study, project, application etc.)				
11. Lecturer's language usage while teaching				
12. Consultant's guidance, support and assistance levels				
13. Methods of lecturers on measuring and evaluating the academic achievement.				

Consultancy

14. The availability of my consultant (office hours, e-mail, etc.)				
15. From my advisor's contribution to problem solving				
16. From my advisor is open to communication				

Access to Technology

17. From the availability of computers				
18. From internet access				
19. From photocopying facilities				
20. From library facilities				
21. From library working hours				
22. Adequacy of the study halls				
23. Accessibility of technology, equipment and materials				

Resources

24. Availability of spaces where we can socialize and conduct joint activities in extracurricular times.				
25. Opportunities created in our Faculty/Vocational School/School/Institute for student feedback.				
26. Adequacy of the classrooms and lecture halls according to the number of students				
27. From air conditioning of classrooms and lecture halls				
28. Adequacy of classrooms according to technical equipment (sound, projection, etc.)				
29. From the seating arrangement of classrooms and lecture halls				
30. General condition of the faculty building (cleaning, maintenance, etc.)				
31. Access to school by public transport				
32. Faculty cafeteria/canteen services				
33. Student cafeteria sufficiency as a place				
34. Food of the student cafeteria is sufficient in terms of quality				
35. Adequacy of security measures (fire, earthquake, security services... etc.)				

Administration

36. One of the opportunities created for us to have a say in the management of our Faculty/Vocational School/School/Institute.				
37. From the support offered in organizing academic or social events				
38. From the degree of giving importance to social activities				
39. Among the applications that increase our career chances after graduation (internship, workplace tour, expert guest invitations, etc.)				

Distance Education	LEVEL OF AGREEMENT			
	Agree	Neutral	Disagree	No idea

40. I am generally satisfied with the distance education system of our university.				
41. I can contact AYBUZEM if I have problems with distance education.				
42. I can connect to the distance education system without any problems.				
43. I would like to take theoretical courses through distance education.				
44. I would like some courses to be given face-to-face and by combining the distance education system (hybrid).				

GENERAL			
45. What is your general level of satisfaction with our university?	High	Medium	Low
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
46. What is the level of our university meeting your expectations?	High	Medium	Low
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
47. Would you prefer our university again to continue your education?	I prefer	Neutral	I do not prefer
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
48. Do you feel yourself a part of our university?	Yes	Neutral	No
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
49. Would you recommend our university to other students?	Yes	Neutral	No
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

50. Please specify if there are other issues you want to add.